



FANCO WARRANTY CLAIM FORM

03 8658 9588

Monday to Friday: 9am - 5pm AEST

IMPORTANT: If you experience issues at the time of installation, please have your electrician contact the warranty line on 03 8658 9588. The vast majority of noise and wobble issues, are related to installation and can be fixed quickly and on the spot by the installing electrician with some troubleshooting guidance.

CUSTOMER DETAILS

Name: _____

Email: _____

Phone: _____

Address: _____

PRODUCT DETAILS

Product Code (can be found on your invoice): _____

Remote or Wall Control Operation: _____

PURCHASE AND INSTALLATION DETAILS

Date of Purchase: _____

Address of Installation: _____

Date of Installation: _____

Height of Ceiling: _____

If Extension Rod used,
please give approximate
length of rod: _____

CLAIM DETAILS

Isolation switch installed and accessible? _____
(This is a switch that turns power on/off to your fan)

Description of Issue: _____

Please be as detailed as possible. E.g., If your issue is related to noise, please describe the type of noise, and whether it is constant, on all speeds, all the time or just sometimes etc

IMPORTANT: You must provide a copy of the following documents in order for your warranty claim to be processed.

- 1. Proof of purchase (e.g., tax invoice) that specifies the product model and date of purchase
- 2. Evidence the product was installed by a qualified and licensed electrician (e.g., Certificate of Electrical Compliance)

I, the Customer, hereby acknowledge that I have read and understood the Fanco Warranty Statement, and in making this warranty claim, I agree to the conditions and limitations of the Fanco Warranty Service detailed in the Fanco Warranty Statement.

I, _____ certify that the information provided in my warranty claim is true and correct and that I will comply with the warranty procedures and conditions.

Name: _____

Signature: _____

Date: _____